

# HOW TO UNLOCK A TENDER AND ACCESS TENDER SUBMISSIONS ON eTENDERS PLATFORM (SCHOOLBOOKS DPS)

*Schoolbooks Scheme for Post-Primary Schools*

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**Schools Procurement Unit**

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## Introduction

This guidance is designed to assist school leaders of Voluntary, Community and Comprehensive Schools with unlocking a tender and accessing tender submissions on eTenders platform.

Please contact [postprimaryschoolbooks@education.gov.ie](mailto:postprimaryschoolbooks@education.gov.ie) or 01 8892089 for further guidance on how to proceed with obtaining supplier to fulfill your schoolbooks requirements when initial mini-competition had no tender submissions made.

You can access eTenders at <https://www.etenders.gov.ie/>.

Further guidance documents and resources designed to help schools with procurement are also available on [Schoolbooks Scheme for Post-Primary Schools](#) and [SPU website](#).

There is a checklist listing all the required steps in tendering process under the DPS. You can download it by visiting [SPU website](#).

**Note:** If you have any issues or questions, send those to the **dedicated Helpline** available at [postprimaryschoolbooks@education.gov.ie](mailto:postprimaryschoolbooks@education.gov.ie) or 01 8892089.

# 1.Unlock a tender

In order to review submitted documents, the tender first needs to be unlocked.

**Note: tender can only be unlocked 30 min after the tender deadline has passed.**

That means that if the tender deadline was set for **12th March at 12:00hrs**, the tender will be available to unlock on **12th March at 12:30hrs**.

## 1.1. Log in to eTenders account

Log into eTenders account and on the “Task List” locate your tender competition. Click on the task called “Unlock Tenders”.

Title ▲▼	ID ▲▼	Task ▲▼	Status ▲▼	Cycle ▲▼	Deadline ▲▼	Estimated Value ▲▼
Mini-Competition for the provision of schoolbooks to [School Name and Roll Number]	434859	Unlock Tenders	Awaiting Tender Opening	1	No deadline is associated with this task	90,000
Mini-Competition for the provision of schoolbooks to [School Name and Roll Number]	434859	Associate PO/OS and PO/ES	Awaiting Tender Opening	1	No deadline is associated with this task	90,000

Figure 1

## 1.2. Tender Opening Space

This will open “Tender Opening Space”, with a **list of submitted responses**.

The screenshot shows the 'Tender Opening Space' interface. At the top, there is a 'Cycle 1' tab. Below it, the section is titled 'ENVELOPE'. There are several sections for tracking tender progress: 'TENDER CLOSING DEADLINE:', 'TENDERS RECEIVED:', 'PO/OS USERS APPROVED THE SUBMITTED LIST OF TENDERS:', 'SUBMITTED LIST OF TENDERS APPROVED BY:', and 'SUBMITTED LIST OF TENDERS PENDING APPROVAL BY:'. A 'List of Tenders' section contains a table with columns for 'Economic Operator Name' and 'T/P receipt ID'. The table lists three entries: 'Test Supplier' with receipt ID '000003228' and 'Test supplier1' with receipt ID '000003229'. At the bottom, there are two buttons: 'UPDATE LIST WITH TENDERS RECEIVED OFFLINE' and 'SUBMIT LIST OF TENDERS'. A status bar at the very bottom shows 'Pass | Not Pass | Timestamping failed'.

Figure 2

**Note:** If there were **no submissions made** and the list is empty, see guidance on how to close a competition with no submissions made under “**Phase 4: Post-Award Process**” on [SPU website](#) and contact [postprimaryschoolbooks@education.gov.ie](mailto:postprimaryschoolbooks@education.gov.ie) for further guidance.

Tick the box next to each entry. When all the tender submissions are selected, click on “**Submit List of Tenders**”.

**Important! Make sure that all the boxes are selected before proceeding.**

**Note:** selecting the box next to the heading “Economic Operator Name” will automatically tick all the boxes on the list.

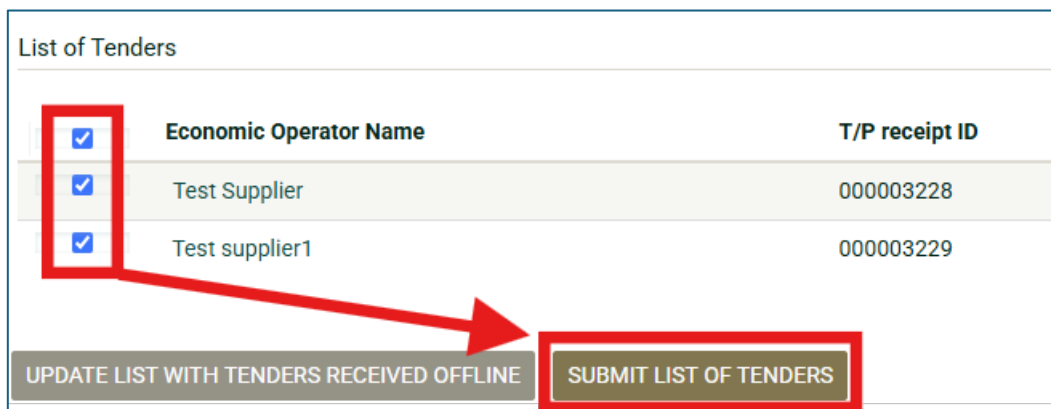


Figure 3

**Note:** It is important to have all the boxes ticked! If you **have not submitted a full list** of tenders, see paragraph “**4.3. Incomplete list of tenderers submitted**” for further guidance.

A notification will appear at the top of the page with information that the tenders are being unlocked now.

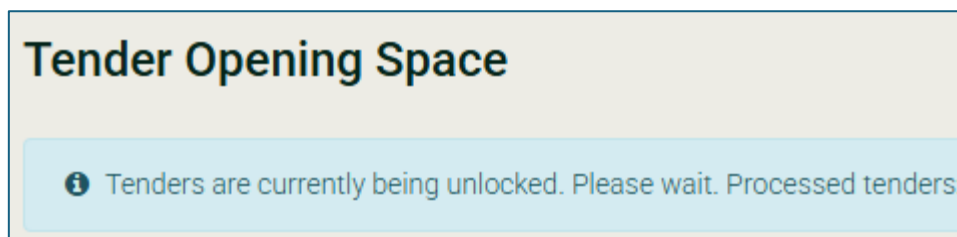


Figure 4

**Note:** It can take a few minutes, but sometimes even more than 10 minutes for the system to process all the submissions.

## 2. Check Conflict of Interest

Click on the “home” icon to go back to “task list”.

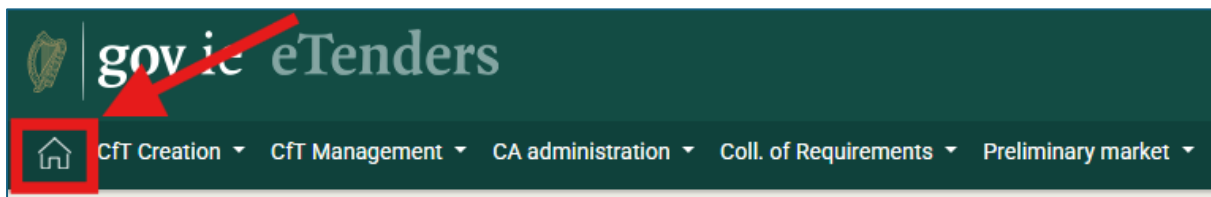


Figure 5

Next, click on the “Check conflict of interest” task.

Title ^v	ID ^v	Task ^v
Competition for the provision of schoolbooks to St. Mary's, Cork 12345A	402187	Check conflict of interest
Competition for the provision of schoolbooks to St. Mary's, Cork 12345A	402187	Associate PO/OS and PO/ES

Figure 6

A page called “Candidate Evaluator” will open. Review the details and select “Accept” and “Save”. The status of your evaluator will be changed to: “No Conflict” and you will be able to proceed to review submitted tenders.

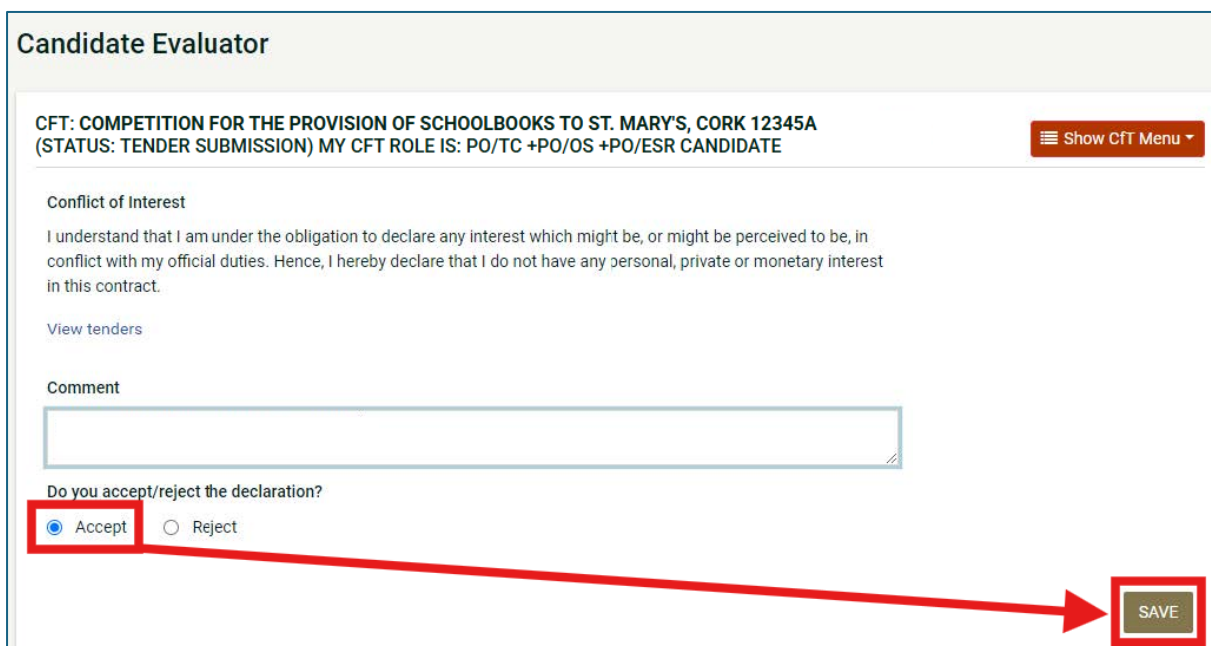


Figure 7

**Note:** Once it was confirmed that there is no conflict of interest the task called “Associate PO/OS and PO/ES” task will disappear from the task list.

**Note:** In case there is a conflict of interest determined, see paragraph “4.4. The opener expressed conflict of interest” for further guidance.

### 3. Access submitted tenders

Click on the “home” icon to go back to “task list”.

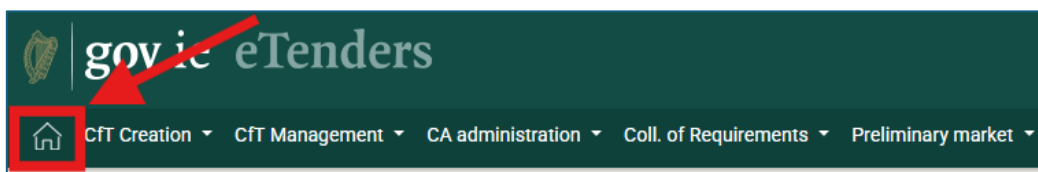


Figure 8

Next, click on the task called “Enter Offline Results”.

Title ^v	ID ^v	Task ^v
Competition for the provision of schoolbooks to St. Mary's, Cork 12345A	402187	Enter Offline Results

Figure 9

A list of all companies that submitted a response to this tender competition will appear.

**Note:** If you cannot see all the companies that submitted a response, it is possible that not all of those were unlocked correctly. If that is the case, see paragraph “4.3. Incomplete list of tenders submitted” for further details.

In order to **download the documents** and proceed with the evaluation, click on each of the **orange boxes** under the heading “Original uploaded file”. That will allow you to download ZIP folders with each company’s submission.

CFT: COMPETITION FOR THE PROVISION OF SCHOOLBOOKS TO ST. MARY'S, CORK 12345A (STATUS: EVALUATI		
Cycle 1		
Economic Operator Name *	T/P receipt ID *	Original uploaded file *
Test supplier1	000003229	
Test Supplier	000003228	

Figure 10

Save each of those to your local hard drive and proceed with the evaluation process.

**Note:** downloaded ZIP folders will not have tenderer's name in the file name and instead will automatically save as "env1.zip". It is recommended to download first submission, rename the file name to that company's name, and then repeat the steps for the next submission.

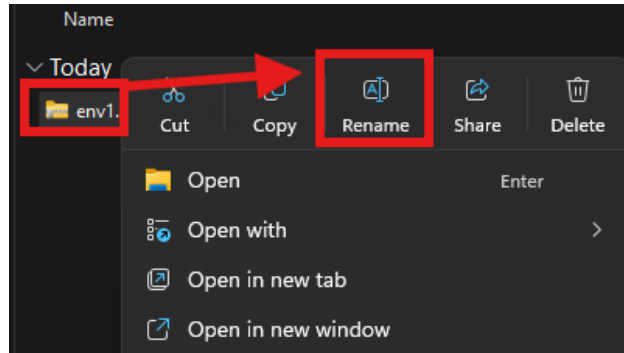


Figure 11

When all the submissions are downloaded, proceed with the evaluation process as described in your tender documents.

Remember that the files are compressed. Use the "Extract all..." function to save the files.

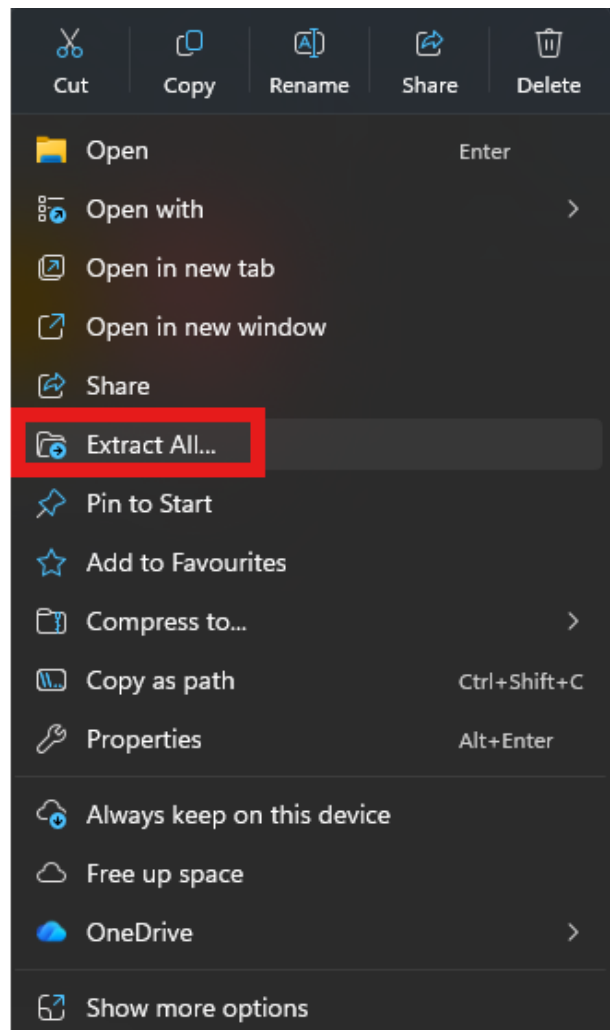


Figure 12

**If you have any issues accessing the documents submitted by suppliers, contact your IT support for help. Do not assume the file is corrupted, unless all the other options are checked first.**

**Example:** if the file path of the document is too long that will cause issues while trying to open it. This does not mean there is an issue with the file itself. The file path consists of a string that includes information on where the file is saved on your computer as well as the file name itself. This error is easily rectified.

**Note: If you encounter any issues while unlocking your tender, see paragraph “4. Most common issues” below or contact SPU at [procurementsupport@spu.ie](mailto:procurementsupport@spu.ie) for assistance.**

## 4. Most common issues

**If you have followed the tasks above, but you were unable to download submissions, review the paragraphs below to see most common issues encountered while unlocking a tender.**

**Note:** titles on the screenshots used below may differ from your competition's. Those are only to illustrate most common issues schools may encounter when trying to unlock their tender.

**Most common issues include:**

- 4.1. No tender submissions made
- 4.2. Two openers needed
- 4.3. Incomplete list of tenderers submitted
- 4.4. The opener expressed conflict of interest

See paragraphs below for further guidance.

## 4.1. No tender submissions made

If there were no tender submissions made, proceed with unlocking of the tender as usual. First, click on “**unlock tenders**” on your “task list”.

Call for tenders for the provision of [goods] to [School Name and Roll Number]	442836	<b>Unlock Tenders</b>	Awaiting Tender Opening	1	No deadline is associated with this task	100,000
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Figure 13

This will open “tender opening space”. If there are no Economic Operators (i.e. suppliers) listed, click on “**submit list of tenders**”.

Cycle 1

ENVELOPE

TENDER CLOSING DEADLINE: 10/12/2025 09:00:00

TENDERS RECEIVED: 0

PO/OS USERS APPROVED THE SUBMITTED LIST OF TENDERS: 0 out of 1

SUBMITTED LIST OF TENDERS APPROVED BY: First Name Last Name

SUBMITTED LIST OF TENDERS PENDING APPROVAL BY: First Name Last Name

List of Tenders

<input type="checkbox"/>	Economic Operator Name	T/P receipt ID	T/P submission time	Conformance Checks
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UPDATE LIST WITH TENDERS RECEIVED OFFLINE **SUBMIT LIST OF TENDERS**

Pass | Not Pass | Timestamping failed.

Figure 14

Then, click “**ok**” to proceed.

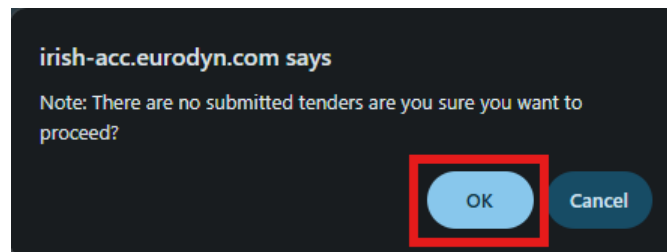


Figure 15

The competition must be closed on eTenders even if there were no submissions made. In case of contracts created within a Dynamic Purchasing System, the competition will have to be cancelled.

See the document “**Guidance document on how to close the competition on eTenders platform when no submissions were made**” under “**Phase 4: Post-award process**” on the SPU website here: <https://www.spu.ie/resources/schoolbooks-scheme-postprimary-schools>

## 4.2. Two openers needed

If you have completed steps in paragraph “1. **Unlock tenders**”, and your “task list” still shows “unlock tenders” click on the **tender’s title** to open “CFT workspace”.

Title ^v	ID ^v	Task ^v	Status ^v	Cycle ^v	Deadline ^v	Estimated Value ^v
Call for tenders for the provision of [goods] to [School Name and Roll Number]	443226	Unlock Tenders	Awaiting Tender Opening	1	No deadline is associated with this task	100,000

Figure 16

Scroll down to the bottom of the “**CFT workspace**” to see how many openers were selected. If it says “**one**” – give system more time to process your request or contact [procurementsupport@spu.ie](mailto:procurementsupport@spu.ie) for assistance.

If you have **two openers** selected, as shown below, it means that you need to appoint another opener on the eTenders platform in order to access any of the tender submissions.

DATE OF AWARDING:	
LANGUAGE OF PUBLICATION:	EN
NUMBER OF OPENERS:	Two

Figure 17

### 4.2.1. User management

First, check the list of user profiles created under the school’s account by clicking on “**CA administration**” and then selecting “**user management**”.

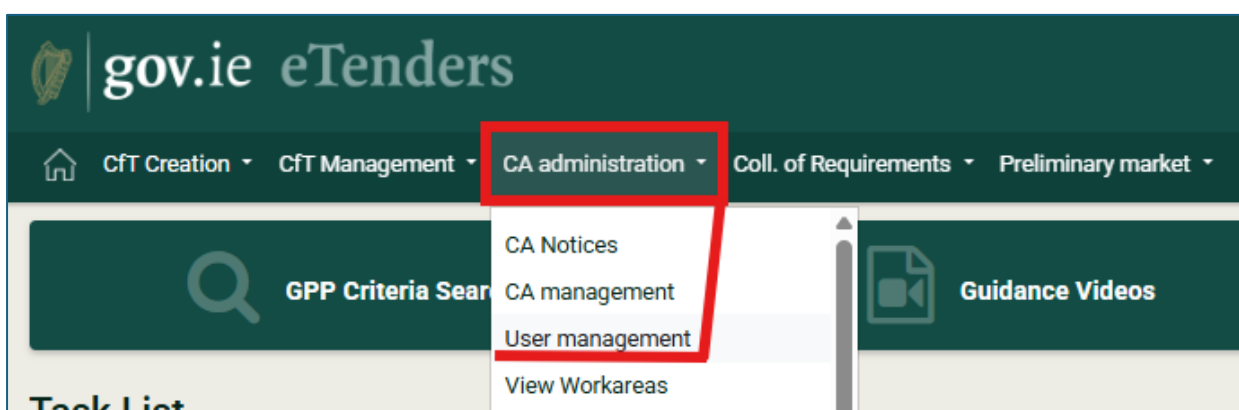
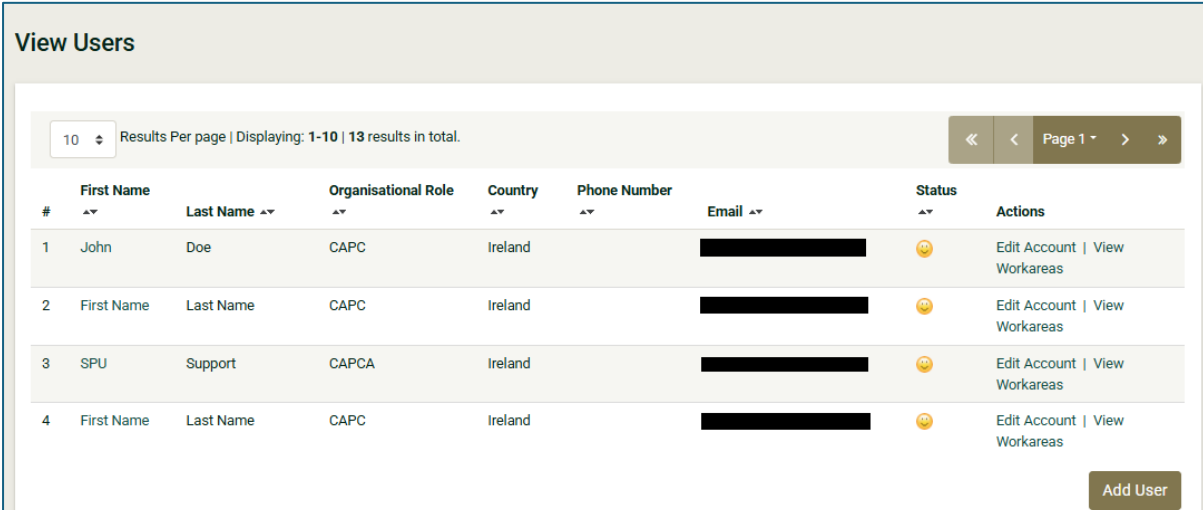


Figure 18

Review the list of users to see whether the new opener already has an account created.



The screenshot shows a 'View Users' interface. At the top, there is a search bar and a dropdown menu set to '10' results per page, with a note 'Displaying: 1-10 | 13 results in total.' Below this is a table with columns: #, First Name, Last Name, Organisational Role, Country, Phone Number, Email, Status, and Actions. The table contains four rows of user data. The first row shows a user named John Doe with role CAPC and status 'Inactive'. The other three rows show placeholder names and roles. At the bottom right of the table area, there is a button labeled 'Add User'.

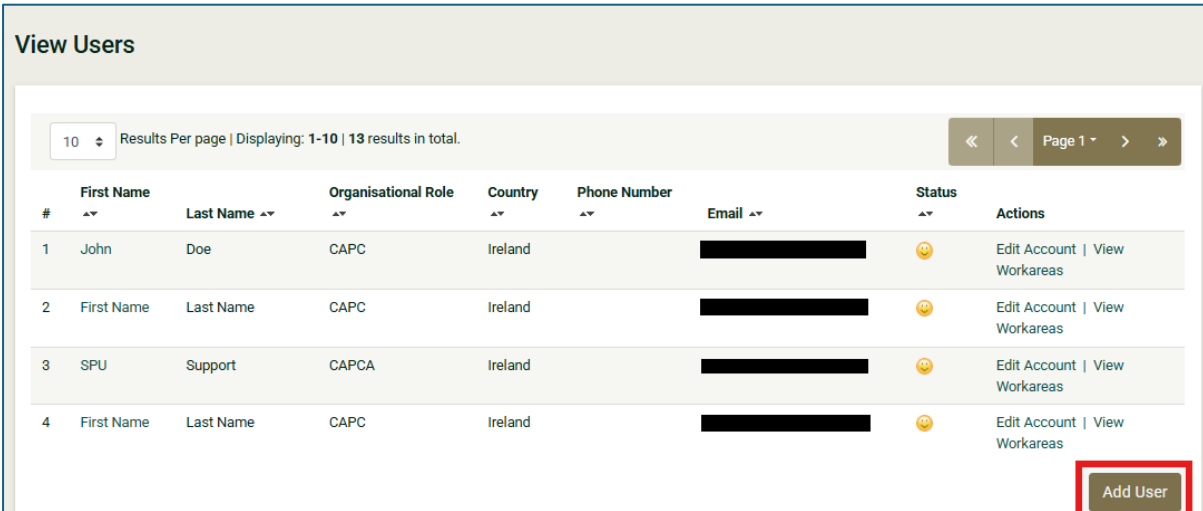
#	First Name	Last Name	Organisational Role	Country	Phone Number	Email	Status	Actions
1	John	Doe	CAPC	Ireland			Inactive	Edit Account   View Workareas
2	First Name	Last Name	CAPC	Ireland			Inactive	Edit Account   View Workareas
3	SPU	Support	CAPCA	Ireland			Inactive	Edit Account   View Workareas
4	First Name	Last Name	CAPC	Ireland			Inactive	Edit Account   View Workareas

Figure 19

If the new opener **already has a profile**, proceed with steps in paragraph “4.2.3. Associate PO/ES and PO/OS user” below.

#### 4.2.2. Add user

If the new opener **does not have a profile** on eTenders platform, you will first need to create one for them. Click on “add user” at the bottom of the page.



This screenshot is identical to Figure 19, showing the 'View Users' interface. The 'Add User' button at the bottom right is highlighted with a red rectangular box.

Figure 20

Complete all the fields marked as mandatory.

Field	Recommended wording for schools
Authority	This field will be prepopulated with your school's name. No further action needed.
Account role	<p>The role assigned depends on what you expect that user to do:</p> <p><b>CAPC</b> (Contracting Authority Procurement Coordinator) – account role allows for publishing call for tenders (CFTs) and contracts under the DPS, as well as creating new user profiles</p> <p><b>CAPO</b> (Contracting Authority Procurement Officer) – would be able to be the second opener for tenders (i.e. assigned a role of evaluator), but cannot create CFTs nor contracts under the DPS</p> <p><b>CAPO 2</b> (Contracting Authority Procurement Officer 2) allows access rights that CAPO users currently have, with the addition of being able to create their own CFT/DPS/QS and manual CFT/DPS/QS.</p> <p><b>CAPCA</b> (Contracting Authority Procurement Coordinator Assistant) – roles same as CAPC, however without ability to create new user profiles</p>
First name	Insert user's first name
Last name	Insert user's last name
Username	<p>Insert username for the new account.</p> <p><b>Note:</b> only letters and numbers are allowed in that field. No special characters can be inserted here.</p>
Password	<p>Your password must be longer than 6 characters, and include:</p> <ul style="list-style-type: none"> <li>- at least one lower-case letter</li> <li>- at least one upper-case letter</li> <li>- at least three digits</li> <li>- at least one symbol of those supported: !, @, #, \$,  </li> <li>- no concurrent lettering in password matching that of the username.</li> </ul>
Re-enter password	Re-enter password. Make sure it matches with what was inserted in the field above
Department	Education
Email	Enter email address of the new user
Address	This field is not mandatory and can be left blank.
Eircode / Postal Code	This field is not mandatory and can be left blank.
City	This field is not mandatory and can be left blank.
Country	Ireland
County	Select relevant county
Phone Number	This field is not mandatory and can be left blank.
Mobile phone	This field is not mandatory and can be left blank.
Fax	This field is not mandatory and can be left blank.
Preferred Language	Select preferred language

Once all the mandatory fields are completed, click “**save**” at the bottom of the page.

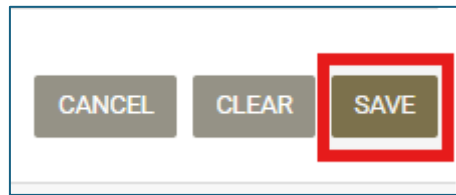


Figure 21

The email address provided for that user will now receive an automated email from eTenders with “**transaction number**”. They must now follow the steps described in that email and insert “transaction number” when prompted to activate their account.

Once their account is activated, you can add them as a second opener on eTenders platform and proceed with the steps in paragraph “**4.2.3 Associate PO/ES and PO/OS user**”.

#### 4.2.3. Associate PO/ES and PO/OS user

Once there is a user profile created for the second opener, go back to “**task list**” and click on the title of your tender.

Title ^v	ID ^v	Task ^v	Status ^v	Cycle ^v	Deadline ^v	Estimated Value ^v
Call for tenders for the provision of [goods] to [School Name and Roll Number]	443226	Unlock Tenders	Awaiting Tender Opening	1	No deadline is associated with this task	100,000

Figure 22

This will open CFT Workspace with details of your competition. Click on “**Show CFT menu**” on the right-hand side and then select “**associated officers**” from the dropdown menu.

**View CfT Workspace**

CFT: CALL FOR TENDERS FOR THE PROVISION OF [GOODS] TO [SCHOOL NAME AND ROLL NUMBER] (STATUS: EVALUATION) MY CFT ROLE IS: PO/TC +PO/OS +PO/ESR

Show CFT Menu ^v

EXPORT CFT INFORMATION
EDIT CFT WORKSPACE
CANCEL CFT
EXPORT

NAME OF CONTRACTING AUTHORITY:	St. Mary's Dublin
STATUS:	Evaluation
NUMBER OF TENDERS SUBMITTED:	3
TITLE:	Call for tenders for the provision of [goods] to [School Name and Roll Number]
CFT CA UNIQUE ID:	SchoolInitials-GS-2026
EVALUATION MECHANISM:	Most Economically Advantageous Tender (MEAT)

- CfT core information
- Associated officers**
- PO/ES declaration responses
- CfT documents
- Interested Suppliers
- Tenders
- Ranking
- Offline evaluation results
- Workflow
- Restricted area

Figure 23

Next, click on “add PO/OS users”.

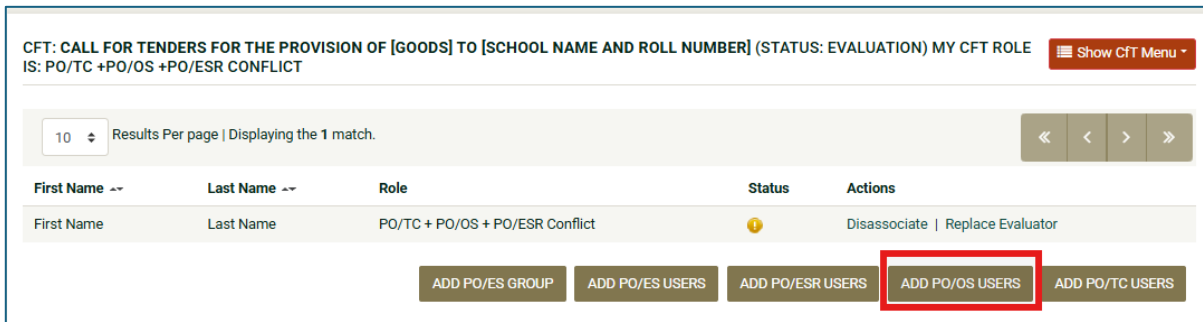


Figure 24

In the pop-up window, type in **first and last name** of the user you want to add to the tender and click “search”. Make sure that the spelling is the same as in that person’s account.

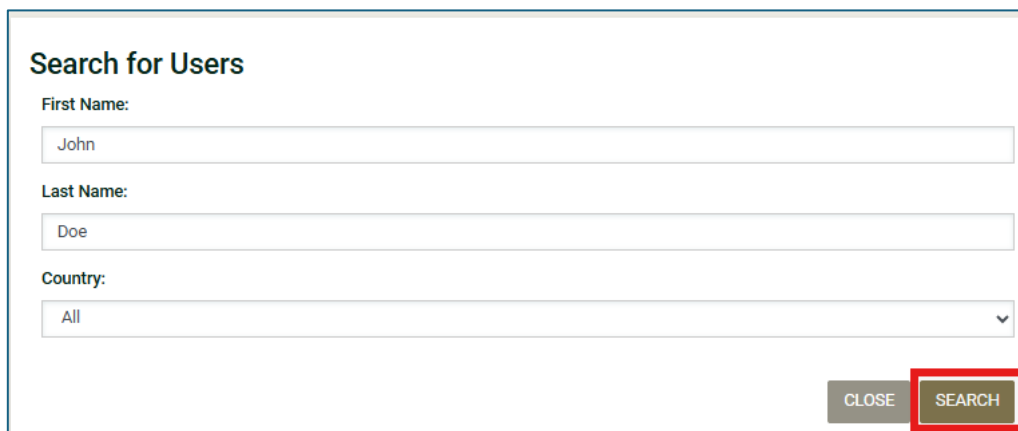


Figure 25

Tick the box next to the user’s name, and then click “select”.

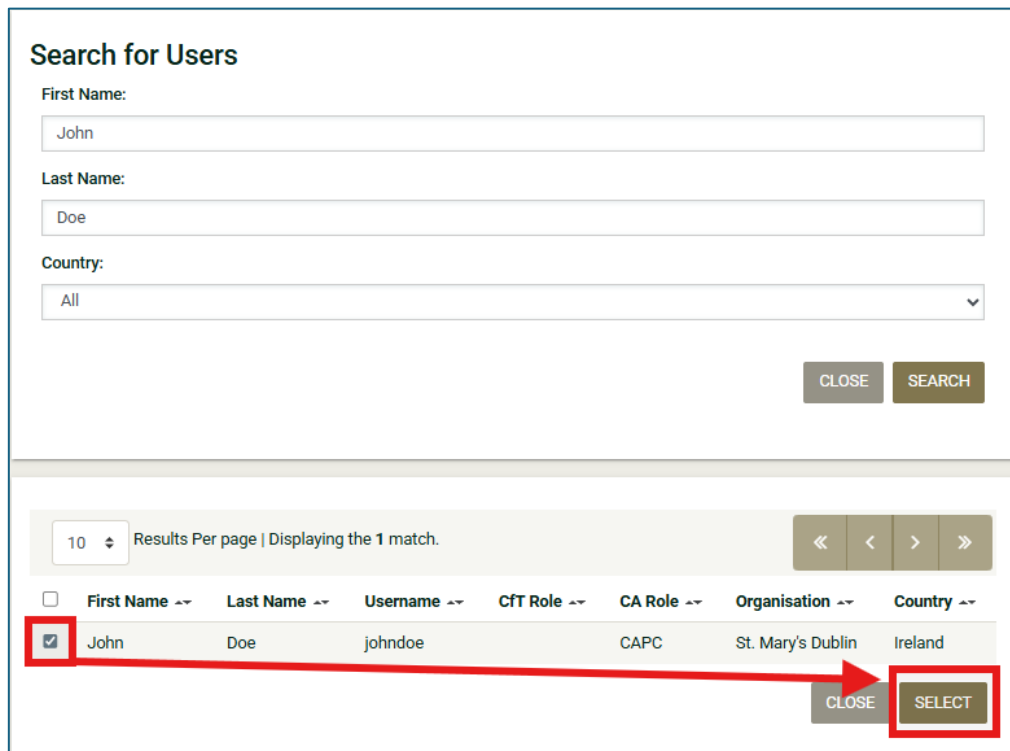
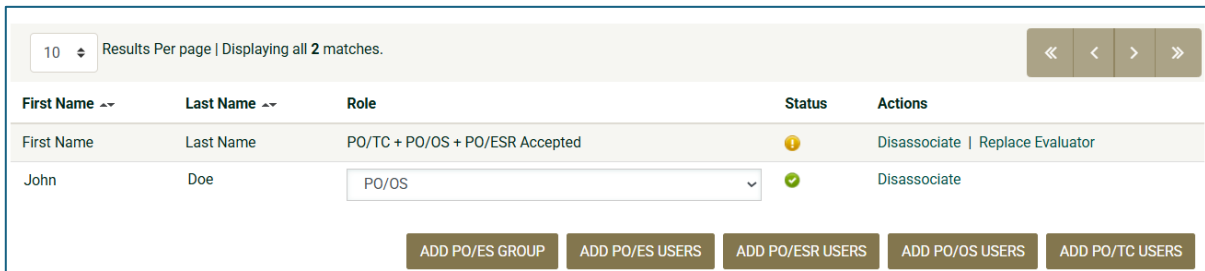


Figure 26

Once you click “select”, the person will be added as a second opener as shown below.



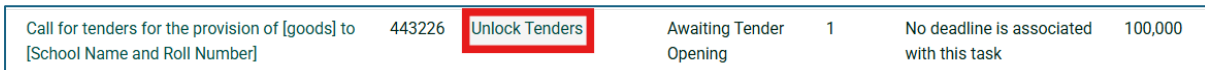
First Name	Last Name	Role	Status	Actions
First Name	Last Name	PO/TC + PO/OS + PO/ESR Accepted	!	Disassociate   Replace Evaluator
John	Doe	PO/OS	✓	Disassociate

Buttons: ADD PO/ES GROUP, ADD PO/ES USERS, ADD PO/ESR USERS, ADD PO/OS USERS, ADD PO/TC USERS

Figure 27

#### 4.2.4. Second opener: unlock tenders

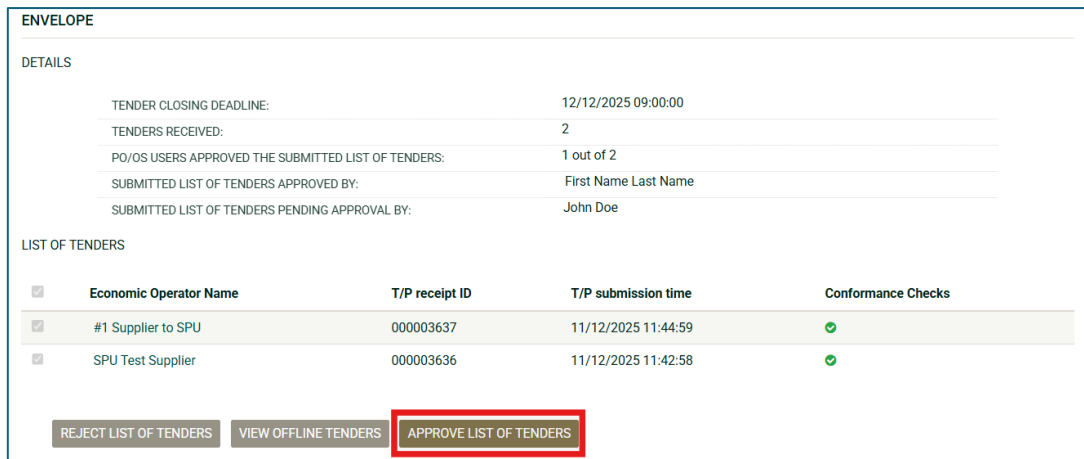
The **second opener must now log into their account** and click on “unlock tenders”.



Call for tenders for the provision of [goods] to [School Name and Roll Number]	443226	<b>Unlock Tenders</b>	Awaiting Tender Opening	1	No deadline is associated with this task	100,000
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Figure 28

In the “tender opening space”, click on “approve list of tenders”.



ENVELOPE

DETAILS

TENDER CLOSING DEADLINE:	12/12/2025 09:00:00
TENDERS RECEIVED:	2
PO/OS USERS APPROVED THE SUBMITTED LIST OF TENDERS:	1 out of 2
SUBMITTED LIST OF TENDERS APPROVED BY:	First Name Last Name
SUBMITTED LIST OF TENDERS PENDING APPROVAL BY:	John Doe

LIST OF TENDERS

<input checked="" type="checkbox"/>	Economic Operator Name	T/P receipt ID	T/P submission time	Conformance Checks
<input checked="" type="checkbox"/>	#1 Supplier to SPU	000003637	11/12/2025 11:44:59	✓
<input checked="" type="checkbox"/>	SPU Test Supplier	000003636	11/12/2025 11:42:58	✓

Buttons: REJECT LIST OF TENDERS, VIEW OFFLINE TENDERS, **APPROVE LIST OF TENDERS**

Figure 29

Click “ok” to proceed.

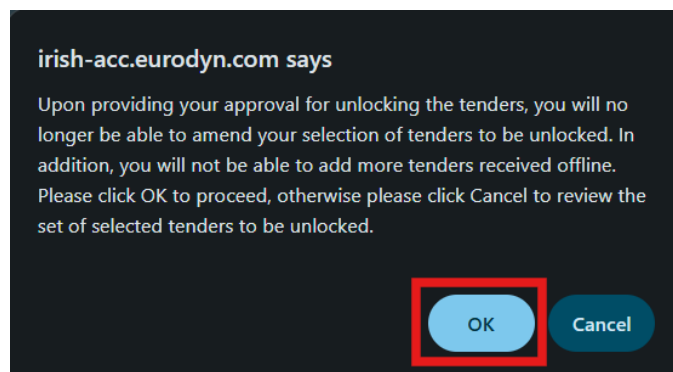


Figure 30

Once done, the system will display a message “**Tenders are currently being unlocked. Please wait**”

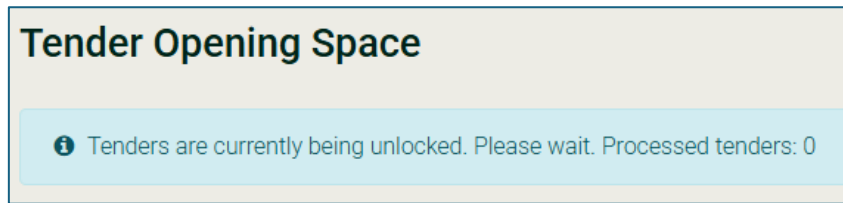
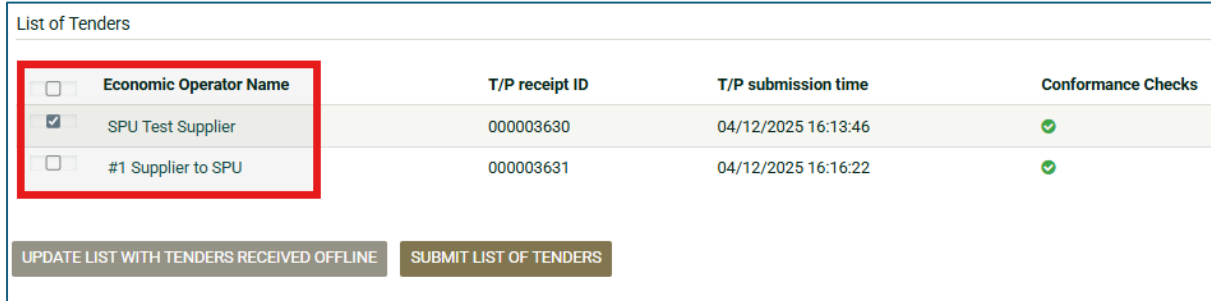


Figure 31

Once the second opener unlocked tenders, **the first opener must log back into their account** and proceed with the next steps as described in paragraph “**2. Check conflict of interest**” onwards.

### 4.3. Incomplete list of tenderers submitted

If you have completed task “1. **Unlock tenders**”, but **do not see all the submissions you expected to see**, there might have been a mistake made as shown below, where not all boxes were ticked.



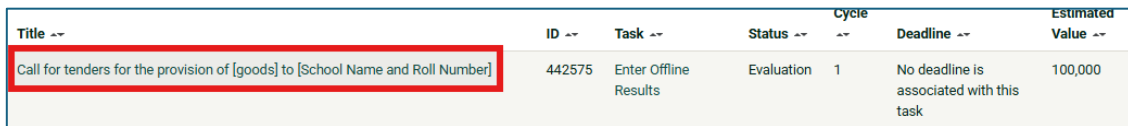
<input type="checkbox"/> Economic Operator Name	T/P receipt ID	T/P submission time	Conformance Checks
<input checked="" type="checkbox"/> SPU Test Supplier	000003630	04/12/2025 16:13:46	✓
<input type="checkbox"/> #1 Supplier to SPU	000003631	04/12/2025 16:16:22	✓

Buttons: UPDATE LIST WITH TENDERS RECEIVED OFFLINE, SUBMIT LIST OF TENDERS

Figure 32

#### 4.3.1. Check whether you have unlocked all the tenders

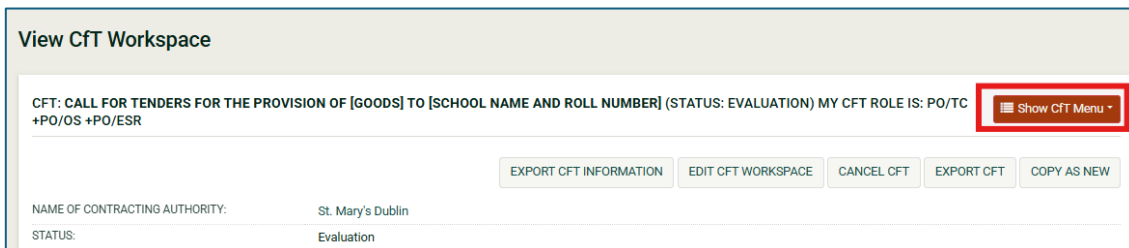
If you are unsure whether you have selected all the tenders, go back to task list and click on your **tender’s title**.



Title --	ID --	Task --	Status --	Cycle --	Deadline --	Estimated Value --
Call for tenders for the provision of [goods] to [School Name and Roll Number]	442575	Enter Offline Results	Evaluation	1	No deadline is associated with this task	100,000

Figure 33

Next, click on “**show CFT menu**” on the right-hand side.



View Cft Workspace

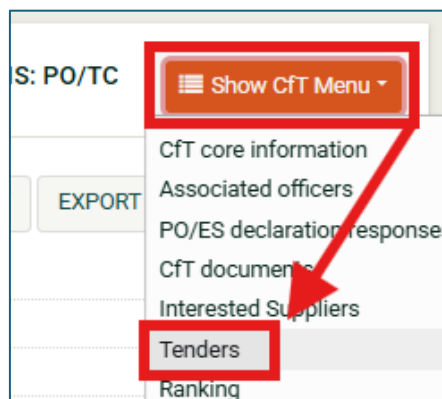
CFT: CALL FOR TENDERS FOR THE PROVISION OF [GOODS] TO [SCHOOL NAME AND ROLL NUMBER] (STATUS: EVALUATION) MY CFT ROLE IS: PO/TC +PO/OS +PO/ESR

Buttons: EXPORT CFT INFORMATION, EDIT CFT WORKSPACE, CANCEL CFT, EXPORT CFT, COPY AS NEW

NAME OF CONTRACTING AUTHORITY: St. Mary's Dublin  
STATUS: Evaluation

Figure 34

And then select “**tenders**” from the dropdown menu.



S: PO/TC

EXPORT

Show Cft Menu -

- Cft core information
- Associated officers
- PO/ES declaration responses
- Cft documents
- Interested Suppliers
- Tenders**
- Ranking

Figure 35

This will open an overview of all the submissions made. If there are any tenders under “**list of not opened tenders**”, it means that not all the submissions were selected during the task “**1. Unlock tenders**”. In order to allow system to open all the submissions, you need to request re-evaluation.

ENVELOPE								
TENDER OPENING TIME:			09/12/2025 15:10:07					
OPENING REPORT:			Download					
List of opened Tenders								
Economic Operator Name	T/P receipt ID	T/P submission time	Antivirus check result	Conformance Checks	Printer-friendly tender			
SPU Test Supplier	000003630	04/12/2025 16:13:46	✔	✔	🖨️			
List of not opened Tenders								
Economic Operator Name	T/P receipt ID	T/P submission time	D/P receipt ID	D/P submission time	Timely submission	D/P match result	Antivirus check result	T/P conformance
#1 Supplier to SPU	Not selected on unlocking							

Figure 36

**Note:** in order to request “re-evaluation” and unlock the full list of tenders, you first need to add “mock” scores. Proceed with the steps below in order to do so. Those will **not be final** scores. Submissions should only be accessed when all the tenders are opened.

#### 4.3.2. Re-evaluation request: enter offline results

First, go back to “task list” and click on “**enter offline results**”.

Title --	ID --	Task --	Status --	Cycle --	Deadline --	Estimated Value --
Call for tenders for the provision of [goods] to [School Name and Roll Number]	442575	Enter Offline Results	Evaluation	1	No deadline is associated with this task	100,000

Figure 37

Insert 100 into the score field and then select “**accept**” for every supplier that is left on the list. When all the suppliers on the list have scores added, click on “**save as final**”

Lot 1 Title ▾						
Economic Operator Name ▾	T/P receipt ID ▾	Original uploaded file ▾	Printer-friendly tender ▾	Score ▾	Approve/Reject ▾	
SPU Test Supplier	000003636	📄	🖨️	100	Approve ▾	
					SAVE AS DRAFT	SAVE AS FINAL

Figure 38

Click “ok” to proceed.

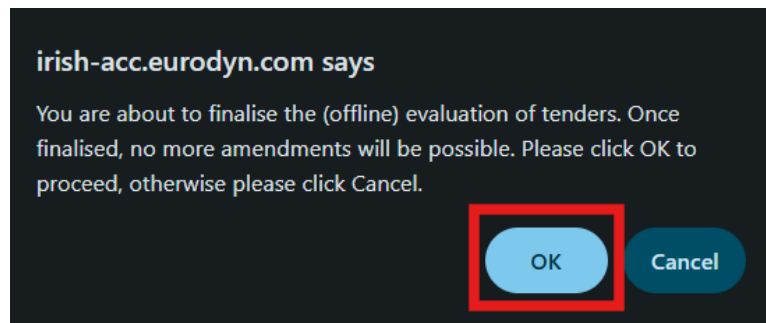


Figure 39

### 4.3.3. Re-evaluation request: pre-standstill ranking

Go back to “task list” and click on “pre-standstill ranking”.

Title	ID	Task	Status	Cycle	Deadline	Estimated Value
Call for tenders for the provision of [goods] to [School Name and Roll Number]	443226	Pre-standstill ranking	Evaluation	1	No deadline is associated with this task	100,000

Figure 40

This will open a page with an overview of added scores. Click “save” at the bottom.

CFT: CALL FOR TENDERS FOR THE PROVISION OF [GOODS] TO [SCHOOL NAME AND ROLL NUMBER] (STATUS: EVALUATION) MY CFT ROLE IS: PO/TC +PO/OS +PO/ESR Show CFT Menu

Lot 1 Title

Rank	Economic Operator Organisations	T/P receipt ID	Score/Price	Pass/Fail
1	SPU Test Supplier	000003636	100.00%	<input checked="" type="checkbox"/>

SAVE

Figure 41

Click “ok” to proceed.

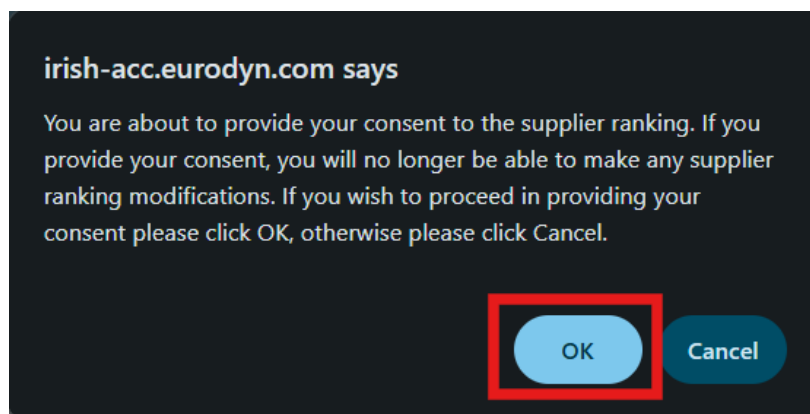


Figure 42

#### 4.3.4. Re-evaluation request: announce evaluation results

Go back to “task list” and click on “**announce evaluation results**”.

Title ^v	ID ^v	Task ^v	Status ^v	Cycle ^v	Deadline ^v	Estimated Value ^v
Call for tenders for the provision of [goods] to [School Name and Roll Number]	443226	Announce Evaluation Results	Evaluation	1	No deadline is associated with this task	100,000

Figure 43

Scroll down and click on “**proceed without sending notifications**”.

CFT: CALL FOR TENDERS FOR THE PROVISION OF [GOODS] TO [SCHOOL NAME AND ROLL NUMBER] (STATUS: EVALUATION) MY CFT ROLE IS: PO/TC +PO/OS +PO/ESR Show CFT Menu ^v

Notification message for the Economic Operators that qualified the evaluation phase.

Message: \*

(Maximum characters: 2000)

SPU Test Supplier Attachment:  No file chosen

Notification message for the rejected Economic Operators.

Message: \*

(Maximum characters: 2000)

#1 Supplier to SPU Attachment:  No file chosen

Common Attachment:  No file chosen

Fields marked with an asterisk are mandatory \*

Figure 44

Click “**ok**” to proceed.

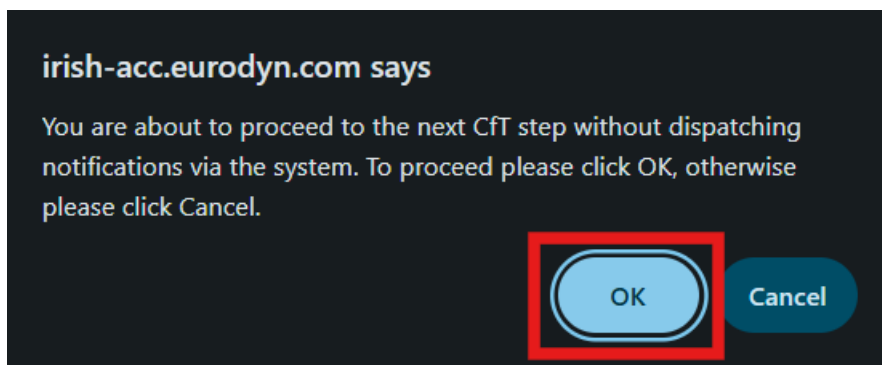


Figure 45

#### 4.3.5. Re-evaluation request: end standstill period

Once the previous task is completed, the system will show “CFT workspace” and a message “successfully proceeded without sending notification”. Without changing the page, click on “end standstill period”.

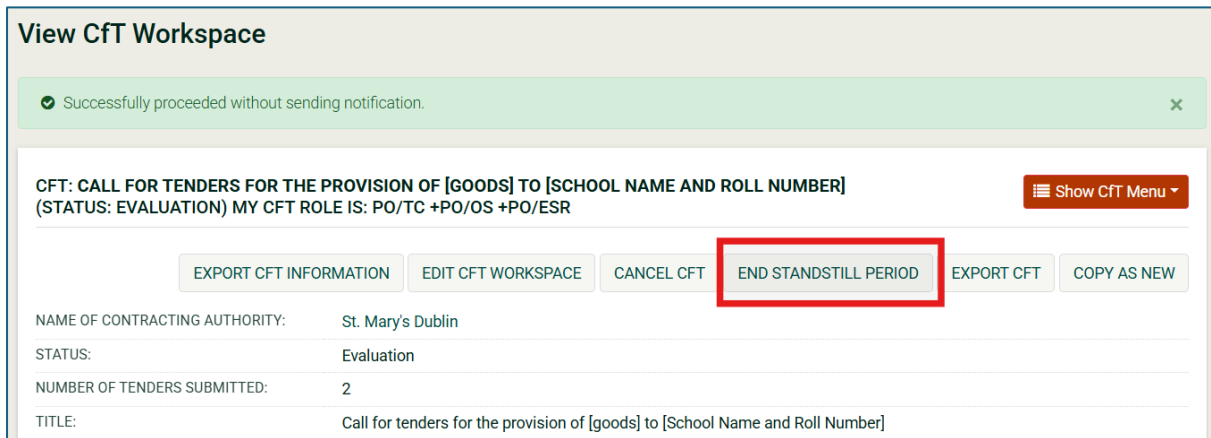


Figure 46

Click “ok” to proceed.



Figure 47

**Note:** if you have gone back to “task list” **before ending the standstill period**, click on “**CFT management**” in the top menu and then “list of my CFTs” in order to locate your tender. Once you have, click on the **tender’s title** and follow the steps above.

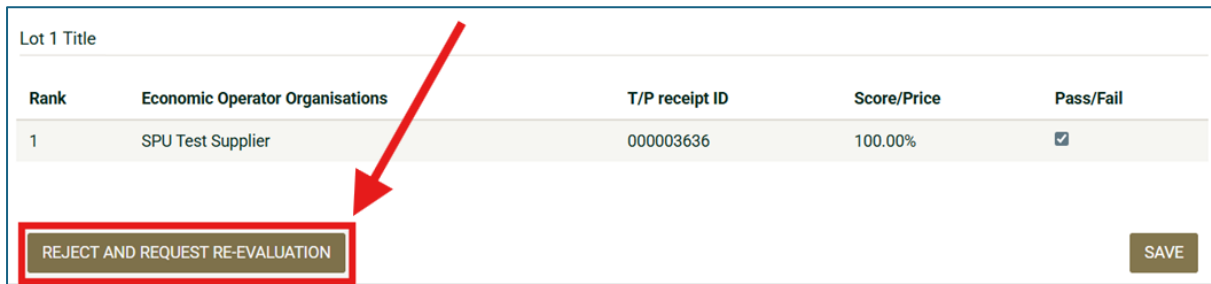
#### 4.3.6. Re-evaluation request: post standstill ranking

Go back to “task list” and click on “post-standstill ranking”.

Title ▲▼	ID ▲▼	Task ▲▼	Status ▲▼	Cycle ▲▼	Deadline ▲▼	Estimated Value ▲▼
Call for tenders for the provision of [goods] to [School Name and Roll Number]	443226	Post-standstill ranking	Evaluation	1	No deadline is associated with this task	100,000

Figure 48

That will open the page with scores again. Click on “**reject and request re-evaluation**” at the bottom left.



Rank	Economic Operator Organisations	T/P receipt ID	Score/Price	Pass/Fail
1	SPU Test Supplier	000003636	100.00%	<input checked="" type="checkbox"/>

REJECT AND REQUEST RE-EVALUATION

SAVE

Figure 49

Click “**ok**” to proceed.

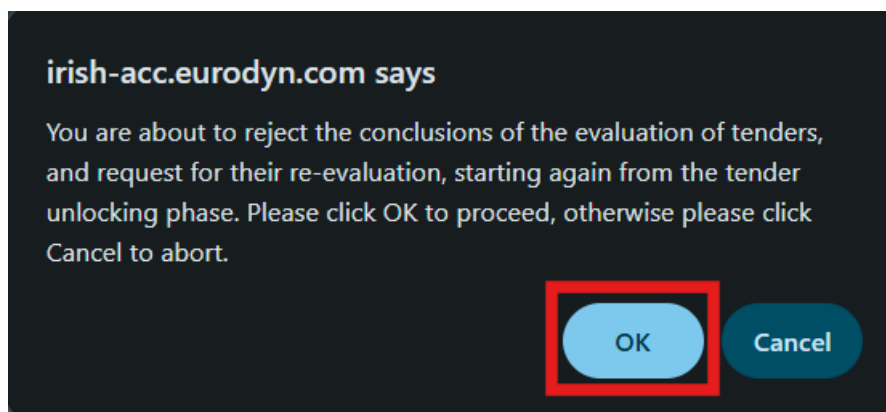
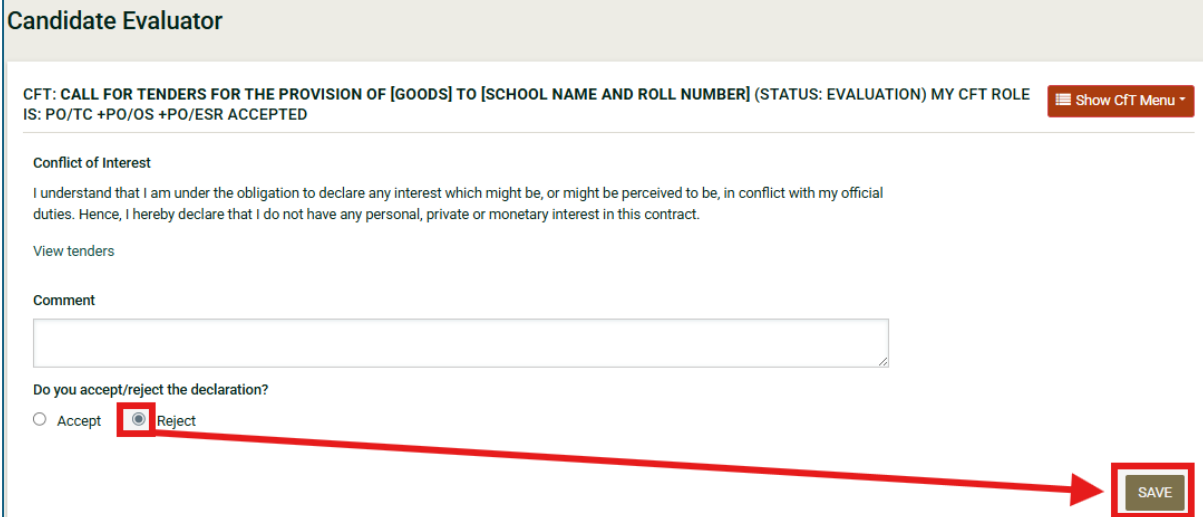


Figure 50

That will bring you back to the “task list” and you will see the task “unlock tenders” again. Proceed with the steps in paragraph “**1. Unlock tenders**” onwards.

## 4.4. The opener expressed conflict of interest

If you have identified a conflict of interest, type in the reasons into “comment” box, select “reject” and “save”. You must immediately notify the rest of the evaluation team of the situation.



The screenshot shows the 'Candidate Evaluator' interface. At the top, it displays the CFT title: 'CFT: CALL FOR TENDERS FOR THE PROVISION OF [GOODS] TO [SCHOOL NAME AND ROLL NUMBER] (STATUS: EVALUATION) MY CFT ROLE IS: PO/TC +PO/OS +PO/ESR ACCEPTED'. Below this is a 'Conflict of Interest' section with a declaration text. A 'Comment' text area is provided for input. Underneath, there are radio buttons for 'Accept' and 'Reject', with the 'Reject' option selected. A red arrow points from the 'Reject' radio button to a 'SAVE' button located at the bottom right of the form.

Figure 51

### 4.4.1. User management

In order to ensure that the evaluation and award process is conducted in a fair, transparent and impartial manner a new PO/OS and PO/ES user will need to be appointed.

First, check the list of user profiles created under the school’s account by clicking on “CA administration” and then selecting “user management”.

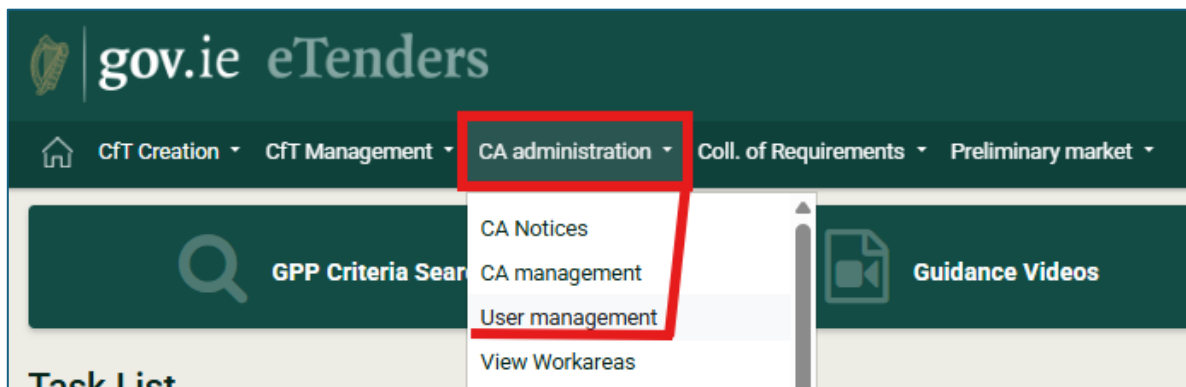


Figure 52

Review the list of users to see whether the new evaluator already has an account created.

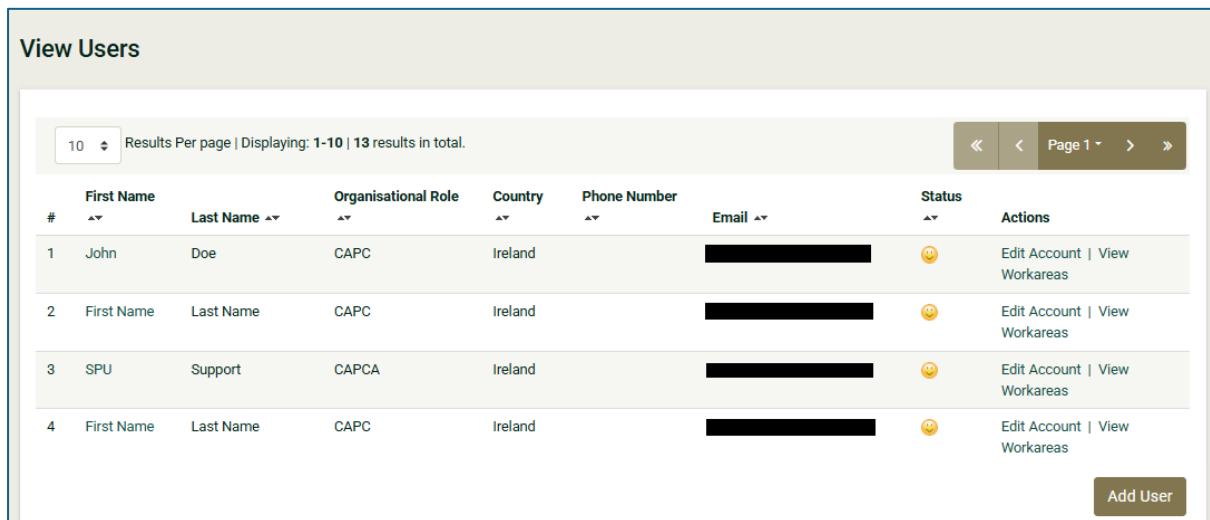


Figure 53

If the new evaluator **already has a profile**, proceed with steps in paragraph “4.4.3. Associate PO/ES and PO/OS user” below.

#### 4.4.2. Add user

If the new evaluator **does not have a profile** on eTenders platform, you will first need to create one for them.

Click on “add user” at the bottom of the page.

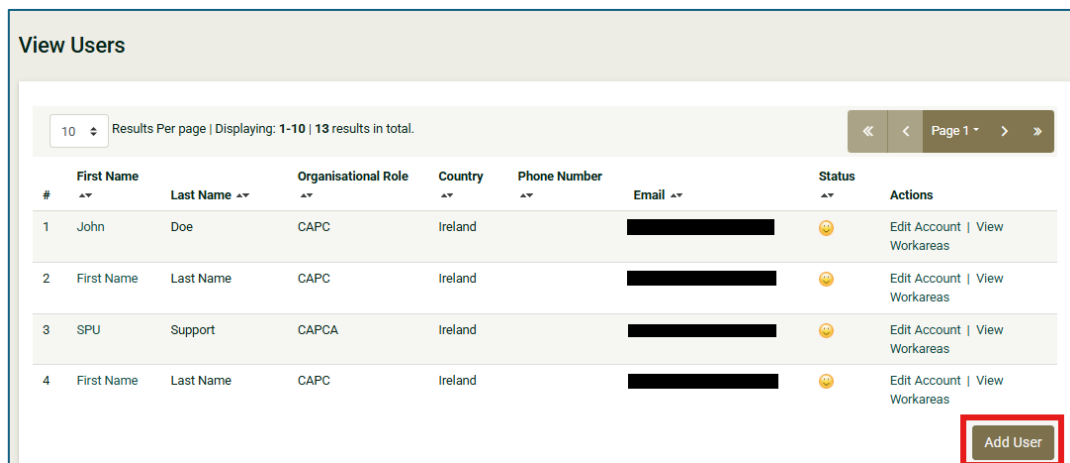


Figure 54

Complete all the fields marked as mandatory. See table below for more information.

The screenshot shows the 'Add User' form. It has two main sections: 'Authority' and 'Account Role'. The 'Authority' field is a text input with the value 'St. Mary's Dublin'. The 'Account Role' field is a dropdown menu with the value 'CAPO' selected.

Figure 55

Field	Recommended wording for schools
Authority	This field will be prepopulated with your school's name. No further action needed.
Account role	<p>The role assigned depends on what you expect that user to do:</p> <p><b>CAPC</b> (Contracting Authority Procurement Coordinator) – account role allows for publishing call for tenders (CFTs) and contracts under the DPS, as well as creating new user profiles</p> <p><b>CAPO</b> (Contracting Authority Procurement Officer) – would be able to be the second opener for tenders (i.e. assigned a role of evaluator), but cannot create CFTs nor contracts under the DPS</p> <p><b>CAPO 2</b> (Contracting Authority Procurement Officer 2) allows access rights that CAPO users currently have, with the addition of being able to create their own CFT/DPS/QS and manual CFT/DPS/QS.</p> <p><b>CAPCA</b> (Contracting Authority Procurement Coordinator Assistant) – roles same as CAPC, however without ability to create new user profiles</p>
First name	Insert user's first name
Last name	Insert user's last name
Username	<p>Insert username for the new account.</p> <p><b>Note:</b> only letters and numbers are allowed in that field. No special characters can be inserted here.</p>
Password	<p>Your password must be longer than 6 characters, and include:</p> <ul style="list-style-type: none"> <li>- at least one lower-case letter</li> <li>- at least one upper-case letter</li> <li>- at least three digits</li> <li>- at least one symbol of those supported: !, @, #, \$,  </li> <li>- no concurrent lettering in password matching that of the username.</li> </ul>
Re-enter password	Re-enter password. Make sure it matches with what was inserted in the field above
Department	Education
Email	Enter email address of the new user
Address	This field is not mandatory and can be left blank.
Eircode / Postal Code	This field is not mandatory and can be left blank.
City	This field is not mandatory and can be left blank.
Country	Ireland
County	Select relevant county
Phone Number	This field is not mandatory and can be left blank.
Mobile phone	This field is not mandatory and can be left blank.
Fax	This field is not mandatory and can be left blank.
Preferred Language	Select preferred language

Once all the mandatory fields are completed, click “**save**” at the bottom of the page.

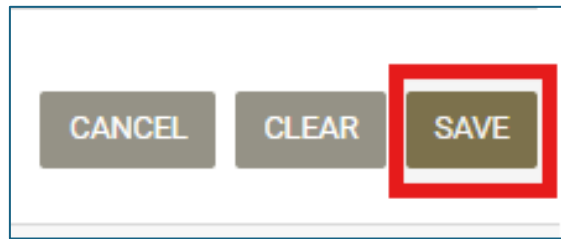


Figure 56

The email address provided for that user will now receive an automated email from eTenders with “**transaction number**”. They must now follow the steps described in that email and insert “transaction number” when prompted to activate their account.

Once their account is activated, you can add them as an evaluator on eTenders platform and proceed with the steps in paragraph “**4.4.3. Associate PO/ES and PO/OS user**”.

#### 4.4.3. Associate PO/OS and PO/ES user

Once there is a user profile created for the second opener, go back to “**task list**” and click on the title of your tender.

Title ^v	ID ^v	Task ^v	Status ^v	Cycle ^v	Deadline ^v	Estimated Value ^v
Call for tenders for the provision of [goods] to [School Name and Roll Number]	443226	Unlock Tenders	Awaiting Tender Opening	1	No deadline is associated with this task	100,000

Figure 57

This will open CFT Workspace with details of your competition. Click on “**Show CFT menu**” on the right-hand side and then select “**associated officers**” from the dropdown menu.

**View Cft Workspace**

CFT: CALL FOR TENDERS FOR THE PROVISION OF [GOODS] TO [SCHOOL NAME AND ROLL NUMBER] (STATUS: EVALUATION) MY CFT ROLE IS: PO/TC +PO/OS +PO/ESR

NAME OF CONTRACTING AUTHORITY: St. Mary's Dublin

STATUS: Evaluation

NUMBER OF TENDERS SUBMITTED: 3

TITLE: Call for tenders for the provision of [goods] to [School Name and Roll Number]

CFT CA UNIQUE ID: SchoolInitials-GS-2026

EVALUATION MECHANISM: Most Economically Advantageous Tender (MEAT)

EXPORT CFT INFORMATION

EDIT CFT WORKSPACE

CANCEL CFT

EXPORT

Show Cft Menu ^v

- Cft core information
- Associated officers
- PO/ES declaration responses
- Cft documents
- Interested Suppliers
- Tenders
- Ranking
- Offline evaluation results
- Workflow
- Restricted area

Figure 58

Next, click on “add PO/OS users”.

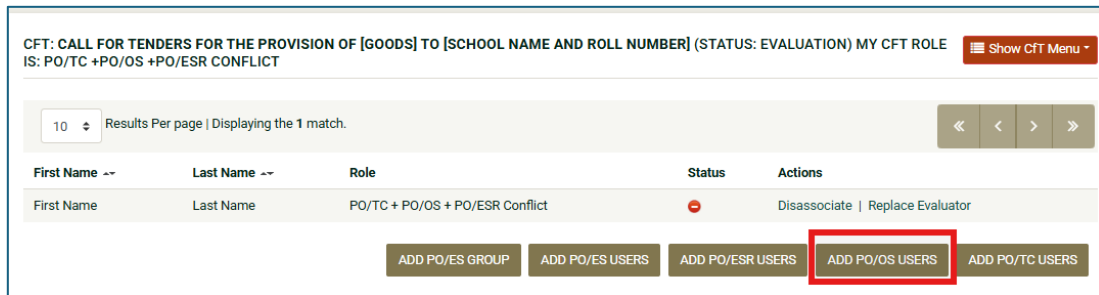


Figure 59

In the pop-up window, type in **first and last name of the user** you want to add to the tender and click “search”. Make sure that the spelling is the same as in that person’s account.



Figure 60

Tick the box next to the user’s name, and then click “select”.

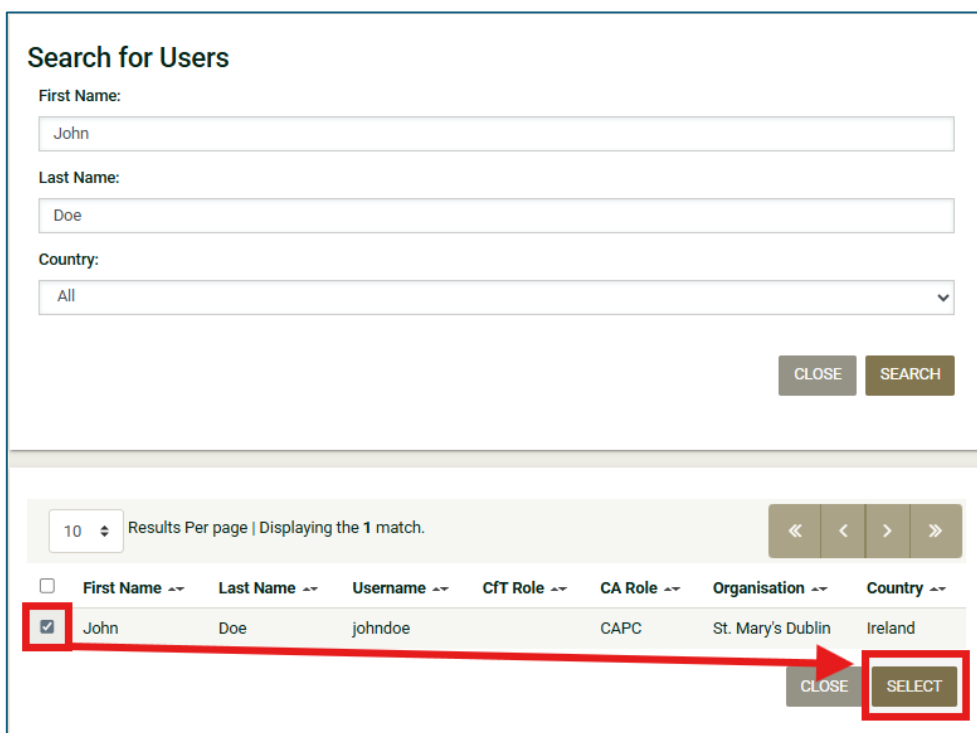


Figure 61

Click on the role next of the added user and select the last option “**PO/TC + PO/OS + PO/ESR Candidate**”

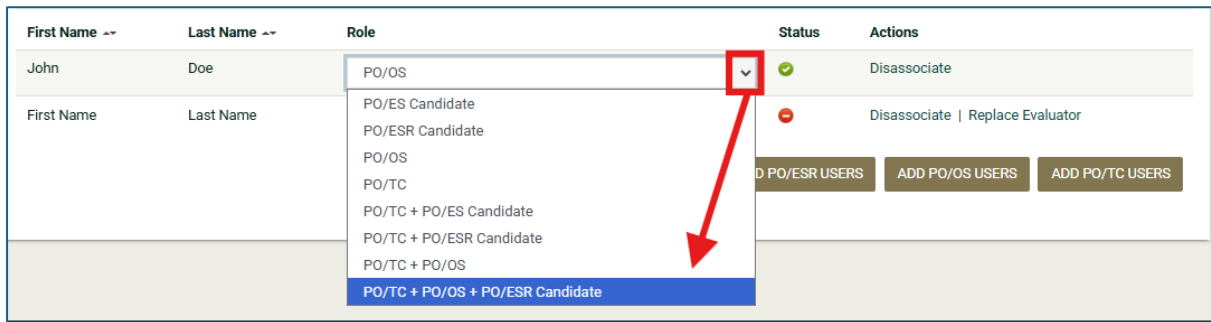


Figure 62

#### 4.4.4. New evaluator: accept code of conduct

The new evaluator must now log into their account and click on “**accept code of conduct**”.

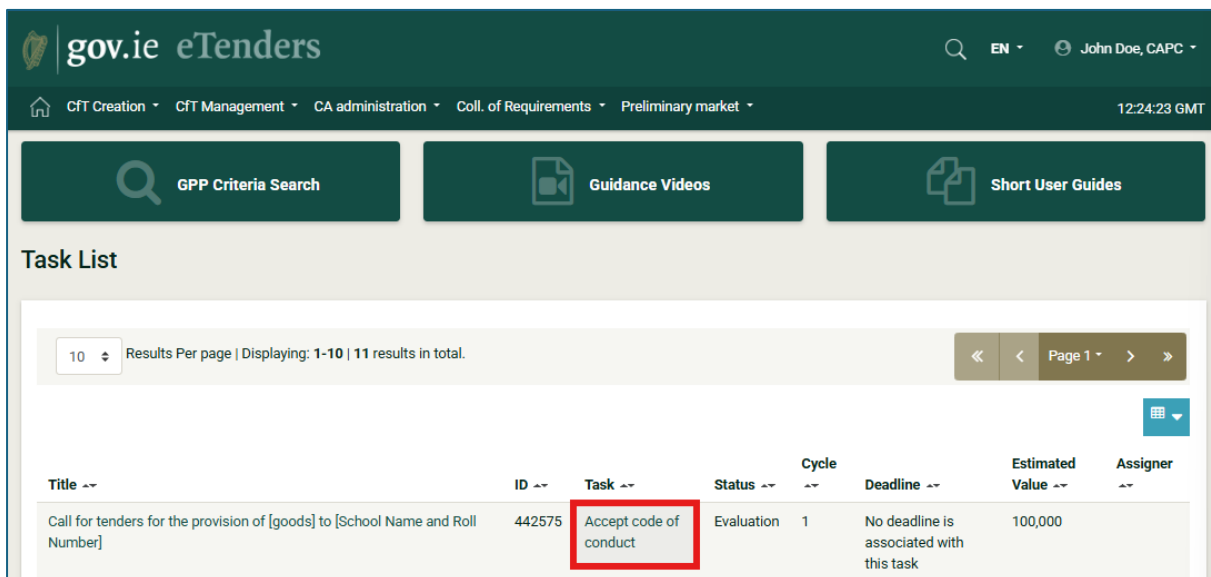


Figure 63

Review the code of conduct. When ready, click “**accept**” and “**save**”.

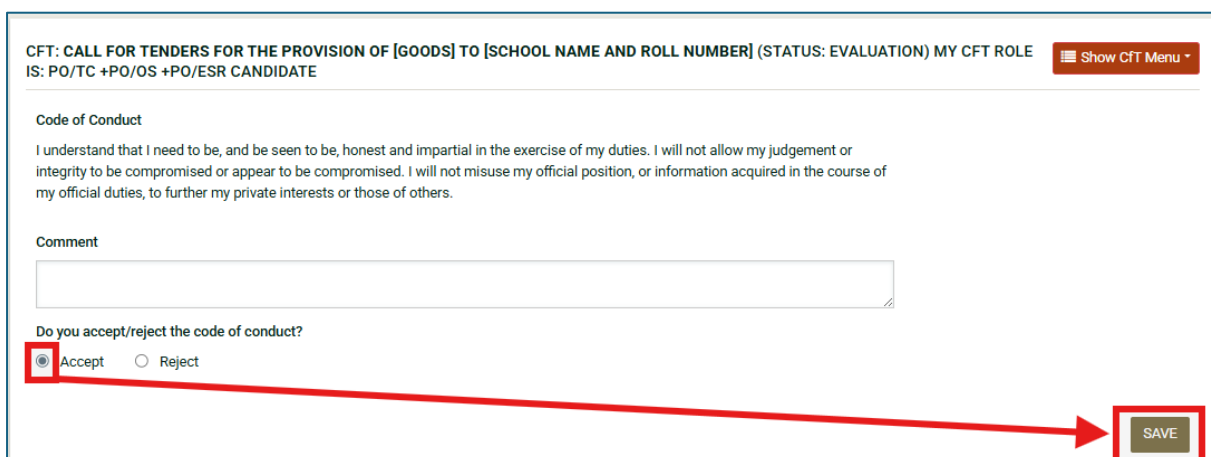


Figure 64

#### 4.4.5. New evaluator: check conflict of interest

Go back to “task list” and click on “check conflict of interest”.

Title	ID	Task	Status	Cycle	Deadline	Estimated Value
Call for tenders for the provision of [goods] to [School Name and Roll Number]	442575	Associate PO/OS and PO/ES	Evaluation	1	No deadline is associated with this task	100,000
Call for tenders for the provision of [goods] to [School Name and Roll Number]	442575	Check conflict of interest	Evaluation	1	No deadline is associated with this task	100,000

Figure 65

If there is no conflict of interest, click “accept” and “save”.

CFT: CALL FOR TENDERS FOR THE PROVISION OF [GOODS] TO [SCHOOL NAME AND ROLL NUMBER] (STATUS: EVALUATION) MY CFT ROLE IS: PO/TC +PO/OS +PO/ESR ACCEPTED Show CFT Menu

**Conflict of Interest**

I understand that I am under the obligation to declare any interest which might be, or might be perceived to be, in conflict with my official duties. Hence, I hereby declare that I do not have any personal, private or monetary interest in this contract.

View tenders

Comment

Do you accept/reject the declaration?

Accept  Reject

SAVE

Figure 66

If there was no conflict of interest identified, the new evaluator can proceed with the next steps – see paragraph “3. Access submitted tenders”.

If the new evaluator upon reviewing the list of tenderers, expressed conflict of interest, go back to step “4.4. The opener expressed conflict of interest”.

**If you experience any issues that this guide does not cover, contact [procurementsupport@spu.ie](mailto:procurementsupport@spu.ie) for assistance.**